

GENERAL TERMS AND CONDITIONS OF BUSINESS AND INSTRUCTIONS FOR THE LEGAL RIGHT OF RETURN

You and the Frankfurter Sinfoniker e. V. enter into a contract of sale by your order of the compact disc (CD) *Zauber der Musik* via order form (contractual offer) and by delivery of the CD subject to its availability (acceptance of the contract by the Frankfurter Sinfoniker e. V.).

After your order of the CD you'll receive an acceptance of your order per an automatic email. This email contains your order as well as the attached general terms and conditions of business and the instructions for the legal right of return and doesn't constitute a declaration of acceptance of your order for the reason of checking it out.

By saving the automatic email and the file attachment separately the stipulations of the contract of sale and the general terms and conditions of business together with the instructions for the legal right of return are stored. The general terms and conditions of business can be looked into on our website as well. You can print or save this document by using the relevant practicality of your browser. Nearly always you find in the file menu an option to save or print the actual web page.

The price of the CD *Zauber der Musik* of 15 € includes statutory value added tax (VAT) and is exclusive forwarding expenses.

Forwarding expenses generally amount to 4 € (including statutory VAT).

The total order value (price of the goods plus forwarding expenses) has to be transferred **in advance** on following account:

Frankfurter Sinfoniker e. V.

Account number: 34002541

Bank sorting code: 512 500 00

TaunusSparkasse

IBAN (International Banking Account No.): DE58 5125 0000 0034 0025 41

SWIFT-BIC.: HELADEF1TSK

Delivery of the goods will be made without delay on receipt of the total order value on the account of the Frankfurter Sinfoniker e. V.

Instructions for the legal right of return

Consumer legal right of return pursuant to § 312d. BGB

Without giving any reasons you have the right to return the CD within two weeks **unless you didn't open or damage (unseal) the packaging**. The beginning of the period is no earlier than the receipt of the CD. The compliance with the deadline means to dispatch the CD on time to Frankfurter Sinfoniker e. V., Dr. Heinz Ecker, Am Kleinen Feld 8a, 65719 Hofheim-Lorsbach. The return of the CD is on our costs and risks; you have to pay the return if the order value is less than 40 €, unless the goods delivered were not the goods ordered.

Result of return

In case of an effective return the mutually received performance has to be refunded and as the case may be the derived benefits (e. g. advantages of use) have to be surrendered. A compensation for loss of value can be claimed if a deterioration of the goods has arisen unless the deterioration was exclusively caused by checking the goods as in a shop. To avoid a compensation for loss of value don't use the goods like an owner and desist from doing anything that reduces their value.